



Hinckley & Bosworth
Borough Council

Hinckley and Bosworth Borough Council Waste Collection Policy: 1 March 2026

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1. Introduction

The Council's Corporate Plan (2024-2028) includes commitments to increasing recycling, work towards a greener borough, and promoting sustainable development and initiatives to reduce the carbon footprint of the Borough. The Council are partners of the Leicestershire Waste Partnership and have adopted the Leicestershire Resources and Waste Strategy (2022-2050). This commits to a circular economy by preventing waste and maximising the value of resources and minimising negative environmental impacts from waste. This Waste collection policy supports several strategy pledges:

- Reduce littering and fly tipping
- Encourage waste prevention, reuse and repair
- Implement and promote food waste collections
- Continuing garden waste collections
- Collecting the full range of recyclables specified by government
- Explore viability of adding extra materials to recycling collections
- Put in place collection systems to meet the national recycling target of 65% by 2035 which may include restricting residual waste capacity to encourage greater materials separation, carbon savings and resource recovery.

We encourage residents to:

- Prevent waste arising in the first place (through awareness and education)
- Reduce the amount of waste they produce
- Reuse and repair products
- Recycle waste where possible

The recycling rate in Hinckley and Bosworth has plateaued (as for England as a whole). The introduction of food waste collections will help improve the Council's overall recycling performance further and reduce waste going to disposal. We will also change services and collections as necessary to comply with the Environment act 2021 and the Governments Simpler Recycling reforms.

The cost of our collections remains one of the lowest in the East Midlands and we aim to continue to increase recycling and reduce waste going to disposal wherever possible with the resources we have available.

2. Our Services

The Council provides the waste collection services detailed below. Residents should recycle everything they can using the residual waste bin as the bin of last resort.

Waste collected	Frequency
Dry Recyclable materials	Alternate Weekly
Garden waste (Subscription Service)	Alternate Weekly
Food Waste	Weekly
Non-recyclable/residual waste	Alternate Weekly
Bulky / Large items	Chargeable - booking required
Big Bin Service	Chargeable - booking required
Special collections	Chargeable - booking required
Commercial Waste collections	Chargeable - Weekly or Alternate Week

3. What goes in each bin (accepted and prohibited materials).

These lists are indicative and subject to change, for full details visit [What goes in my bins and more about domestic collections | Hinckley & Bosworth Borough Council](#)

Container / service	Accepted materials	Prohibited items
<p>Dry recycling (Blue lidded bin) collected every 2 weeks. Items should be loose (unless on a sack service)</p>	<ul style="list-style-type: none"> ✓ Glass bottles and jars ✓ Metal food and drink cans ✓ Aluminium foil ✓ Household plastic bottles / tubs / pots / trays (not black plastic) ✓ Food and drink cartons (tetra pack) ✓ Aerosols ✓ Newspapers / magazines / books ✓ Junk mail ✓ Envelopes ✓ Directories / catalogues ✓ Cardboard ✓ Cereal packets ✓ Waste paper ✓ Film (cling film, bread bags, carrier bags, bubble-wrap, film lids) ✓ Greeting cards and wrapping paper (no shiny gold or silver, and no glitter) ✓ Plastic and metal tubes (cosmetics, toothpaste, tomato puree etc) 	<ul style="list-style-type: none"> ✗ All items listed as accepted items for other bins e.g. refuse, garden waste and food waste. ✗ Dirty recyclable items (please rinse) and ensure all items are empty ✗ Items within sacks / bags (all recycling must be loose) ✗ Polystyrene ✗ Flower pots ✗ Black plastic containers ✗ Any plastic items not listed in accepted materials ✗ Any silver / metallised plastic e.g. crisp packets that have a silver lining ✗ Batteries, vapes and any items with electronic components ✗ Textiles
<p>All recyclable items must be empty and clean as contaminated materials will result in bins not being collected. For full details see the Recycling and Waste Guide.</p>		

Container / service	Accepted materials	Prohibited items
<p>Garden waste (brown lidded bin) collected every 2 weeks: (chargeable service – bins will only be emptied if current years bin sticker is attached)</p>	<ul style="list-style-type: none"> ✓ Twigs, branches and hedge trimmings ✓ Plants and cut flowers ✓ Weeds ✓ Leaves ✓ pruning ✓ Grass cuttings 	<ul style="list-style-type: none"> ✗ Garden items such as flower pots or trays, soil or turf ✗ Stones, hardcore or rubble ✗ Pieces of wood or fence panels ✗ Plastic or other types of bags (including compostable bags and packaging)
<p>Food Waste (silver bin) collected weekly. Liners for the 7l caddy provided to new residents only. On going the resident will need to provide these.</p>	<ul style="list-style-type: none"> ✓ Tea bags and coffee grounds ✓ All uneaten food and plate scrapings/leftovers ✓ Mouldy and out of date food (including ready meals) ✓ Raw and cooked fruit and vegetables, whole and peelings ✓ Bread, cake and pastries ✓ Raw and cooked meat and fish (including bones) ✓ Dairy products, cheese, egg, egg shells, and yogurt ✓ Rice, pasta and beans ✓ Pet food 	<ul style="list-style-type: none"> ✗ Packaging of any kind ✗ Liquids such as milk ✗ Oil or liquid fat ✗ Pet bedding or faeces ✗ Any material that is not food waste
<p>Textiles (Red Bag) Collected every 2 weeks</p>	<ul style="list-style-type: none"> ✓ Clothing / shoes ✓ Hats / belts ✓ Sheets / towels ✓ Curtains 	<ul style="list-style-type: none"> ✗ Soiled or damaged clothing (i.e. paint, oil contaminated)

<p>Non-recyclable household waste (black bin collected every 2 weeks)</p>	<ul style="list-style-type: none"> ✓ Non recyclable household waste ✓ Animal waste ✓ Nappies and other sanitary / hygiene related waste 	<p>All items listed as accepted in other bins e.g.</p> <ul style="list-style-type: none"> ✗ Food waste ✗ Garden waste ✗ Recyclable materials accepted in the blue lidded bin* <p>*except items which are too dirty or degraded for recycling and cannot be cleaned with reasonable effort</p> <p>Plus</p> <ul style="list-style-type: none"> ✗ Builder rubble or stones ✗ Corrosive materials ✗ Electrical items ✗ Batteries ✗ Vapes ✗ Commercial or trade waste ✗ Hot ashes ✗ Car parts ✗ Liquids ✗ Paints (still in liquid form – dried/solid paint can be accepted) ✗ Full aerosols or other compressed air / gas items (discharge prior to putting in bin)
<p>Please note, the size of black-lidded bin provided is determined by the number of full time occupants – see page 10. Section 11. A list of key items not accepted within the black bin will be displayed on the bin lid from / March / April 2026</p>		

Container / service	Accepted materials	Prohibited items
Bulky waste. Bookable chargeable service	Large items of household furniture https://www.hinckley-bosworth.gov.uk/info/200418/large_and_multiple_items_%E2%80%93_3_collections_you_pay_for	See list of items collected https://www.hinckley-bosworth.gov.uk/suitableitems
Big Bin service – Bookable chargeable	Household residual waste, garden waste and recyclable waste where residents have too much waste for their normal bins https://www.hinckley-bosworth.gov.uk/info/200418/large_and_multiple_items_%E2%80%93_3_collections_you_pay_for/1946/big_bin_clear_out_collection_service	Residents must ensure they use the different bin types correctly, sorting recyclable and non recyclable waste.
Commercial / trade waste Bookable and chargeable	All waste must be similar in composition to household waste and sorted in accordance with the bins specified above. Services available include residual waste, garden waste, dry recycling, food waste, bulky collections and big bin collections	Industrial or manufacturing waste
Special collections Bespoke 1 off collections . Chargeable	For example house clearances, Asbestos collection etc This service is entirely at the councils discretion and the council will only collect the materials accepted within the other bins listed above unless agreed.	Advice available on request

4. Collection points and times

Wheeled bins and containers must be placed at the boundary of a resident's property with the public highway. Bins should be clearly visible, easily accessible and not placed behind fences or gates. Wheeled bins and containers should be presented and accessible by 7am* on the day of collection and be taken back onto the property on the day of collection. Residents should ensure that the food waste bins are visible and not obscured by the other bins. Residents should also take care on windy days to present the dry recycling and food waste bins close to other bins to reduce the risk of them blowing over.

If bins are placed on the footpath (due to limited frontage space) they should be clearly visible and positioned in such a manner as not to cause an obstruction to vehicles and pedestrians, including cycle lanes, wheelchairs, and push chairs. Bins presented on the highway should not be presented before 7:30pm on the day prior to collection and should be taken back in after service on the day of collection.

If a property is located on private land the expectation is that containers are presented at the public highway. Where there is disagreement between residents on bin presentation points, after careful consideration by officers, and consultation with the ward members, the decision of the waste management team on location will be final.

*In periods of high temperatures notified by the Met Office (generally 30 degrees centigrade), collections may commence before 7am. Details will be provided on our website and via social media if this becomes necessary.

5. Bins/containers not presented by 7am

If a bin/container is not presented at the time of collection, crews will not be able to return to collect the bin until the next scheduled collection day.

6. Missed collections

If a bin is presented by 7am and collection was missed, residents should report this to the Council by the end of the next working day. In these circumstances only the council will return to collect the bin. (Please note this applies to crew error only and does not apply where external factors have prevented collection such as road works or inclement weather). Vehicle CCTV will be checked to verify bin was presented at time the crew were present, and no return will be made if a bin was not clearly presented.

7. Bins left on streets - Section 46 Environmental Protection Act 1990

The Environmental Protection Act 1990, Section 46 contains legislation which deals with containers being left out on the street for unreasonable amounts of time. Residents and businesses must comply with this legislation to avoid complaints from pedestrians and neighbours of bins obstructing the highway (including footpaths), smelly bins or the visual impact of containers on the street.

Such complaints are dealt with by sending residents an initial letter explaining their responsibilities with regards to their containers and the legislation that must be adhered to.

If the problem continues, a section 46 notice will be sent to the resident advising them that they must comply with the legislation. Bins may be removed and service stopped if after the required notice is served and bins remain on the public highway. A delivery charge is made to return bins removed as a result of non-compliance with a section 46 notice. In neighbourhoods where this is a persistent problem by multiple properties the Council will consider introducing a public space protection order whereby a fixed penalty notice can be issued to residents each time a bin is not correctly removed by a resident after it has been collected.

8. Assisted collections

In special cases where **all** residents in the household are physically incapable of placing containers at the collection point, due to infirmity or disability, applications can be made for an Assisted Collection. This means that collection staff will collect and return bins and containers directly from a property, from a place jointly agreed with the resident. There should be obstruction free, legal and safe access and an agreed place to collect a resident's bin. If large steps or other obstacles exist preventing the safe collection of a wheeled bin, a sack collection service will be required.

To assess eligibility for the Assisted Collection service, residents will be required to provide details of all residents at the property, and a visit may be made by an officer. This list will be audited every 1-3 years and to remain on an assisted service, residents will be required to update the records held for them. The Council may require proof of infirmity or disability to confirm eligibility.

Although every care will be taken in carrying out Assisted Collections the council cannot accept responsibility for any loss or damage caused as a result of providing an Assisted Collection service.

Bins need to be accessible (e.g. locks opened on gates), clearly visible on collection day and crews should have safe passage to service the containers. We will not be able to return to service containers if access cannot be safely gained.

In requesting an assisted collection service residents must have the relevant access rights, and they grant permission for crews to enter onto their property for the purpose of collecting and returning bins.

9. Additional Waste

Recyclable materials – blue lidded bin collected every 2 weeks

Recyclable items placed by the side of the bin will be collected. We are happy to collect extra recyclable items if there is not enough room in the bin with lid fully closed. The items should be placed securely in a clear bag or cardboard box to prevent them from blowing away. Reasonable amounts of large cardboard can be flattened and stacked beside the blue bin, but we are unable to collect excessive amounts of cardboard (i.e. packaging from a kitchen installation) which should be taken to the nearest Recycling and Household Waste Site. Additional bins for recyclable materials are available free of charge on request

and are available via the following link https://www.hinckley-bosworth.gov.uk/info/200255/new_bin_or_bag

Garden waste – brown lidded bin (chargeable service) collected every 2 weeks

Only waste contained within the bin with lid fully closed will be collected. Additional bins may be requested through the Garden Waste Collection service for the appropriate annual charge.

Food Waste – Silver caddy collected weekly (Commences February / March 2026)

We provide a 23 litre caddy to present food waste at your property boundary on collection day. Only food waste presented in this caddy with lid fully closed will be collected. We cannot accept food waste in any other type of container. Additional food waste containers are available free of charge on request https://www.hinckley-bosworth.gov.uk/info/200255/new_bin_or_bag

A 7 litre kitchen caddy is provided for use inside the kitchen.

Replacements are provided free of charge where they are damaged due to general wear and tear, and to new residents. Residents can of course choose to use a different container of their choosing within the kitchen (at their own expense)

Non-recyclable household waste – black lidded bin collected every 2 weeks

The standard black lidded bin provided should be the bin of last resort with all recyclable waste placed in the other recycling bins provided. It is the correct capacity for most properties who are using the other recycling bins available. Only waste contained within the bin will be collected. The lid should be fully closed and flat. No additional non-recyclable waste will be collected unless:-

- Collections have been delayed following suspension of service due to inclement weather.
- Prior arrangements have been agreed with the Waste Management Team.

10. Overfilled, overweight and contaminated bins

Care should be taken not to overfill bins or make them too heavy to be safely collected.

The lid of the bin must be shut flat prior to collection. Overfilled bins where the lid cannot be closed completely may not be emptied as this can cause problems when tipping into the collection vehicle.

If bin lifts are unable to lift bins, or collection staff are unable to move them safely due to excessive weight we will be unable to service the bin until excess material is removed by the householder.

Blue lidded recycling bins, Brown lidded garden bins and Food Waste caddies contaminated with materials other than the specified recyclable materials collected for the collection scheme will not be emptied. We will not be able to return to collect bins containing incorrect materials until your next scheduled collection day. Residents will need

to remove incorrect materials prior to collection. Should a contaminated container be tipped in the rear of a vehicle before the crew realise, the whole load can be rejected at the processing site and may have to be treated as non-recyclable waste via landfill or incineration. For this reason, if an individual persistently contaminates a bin/container, the council may suspend the service.

Similarly black bins (residual waste) will not be emptied if items which could be recycled are visible at the time of collection. This includes dry recycling, garden waste, food waste, electrical items and batteries / vapes. The majority of residual waste is taken for incineration and turned into energy from waste in accordance with waste hierarchy principles. Food waste and garden waste contain around 70% water meaning extra energy is needed to generate energy from this waste thus increasing the emissions and removing the opportunity for composting and reuse of this organic material. Dry recycling incorrectly placed in the black bin ends up being incinerated and results in the loss of recyclable glass and steel, and burning plastic emits harmful climate change emissions. Electrical items contain precious metals and are clearly marked that they must be disposed of with other electrical waste. Batteries and vapes are a fire hazard on the collection trucks and are widely collected at supermarkets and other retail outlets.

If your bin/container cannot be emptied if it is too heavy, overloaded or contains unsuitable items, it is the resident's responsibility to remove them. A bin-hanger may be left advising the bin/container contains incorrect items. The crew will record the reason why the container cannot be serviced for our records and the bin will not be emptied until the next scheduled collection day and only if the issue has been corrected.

11. Bin Size and Additional wheeled bins/containers

Recyclable waste – blue lidded bin

A standard 240 litre bin will be provided. An additional bin is available free of charge on request for residents who require additional capacity for recyclable materials. Similarly, a smaller bin is available for those with limited space. This is subject to availability.

Garden waste – brown lidded bin (chargeable service)

Garden Waste is collected every 2 weeks for an annual subscription. The bin is a fixed size of 240 litre. Charges are publicised in the council's 'Scale of Fees and Charges'. Houses with larger gardens can request and pay for additional brown lidded bins if required. Bins remain the property of the council. A permit showing payment has been made must be clearly displayed on the front of the bin. Bins will be removed by the Council if they are presented for collection without the correct payment having been made / sticker displayed.

Food Waste Caddies

Each household will be provided free of charge with one internal 7 litre caddy and one external 23 litre caddy when the service is rolled out at the beginning of 2026. Additional bins are available free of charge on request to larger households.

Non-recyclable waste – black bin

The Council provides 1 black bin only and the size is determined by the number of full time occupants of the household.

<u>Number of full time occupants</u>	<u>Size of bin</u>
<u>1-2</u>	<u>140 litres</u>

<u>3-4</u>	<u>240 litres</u>
<u>5-6</u>	<u>360 litres</u>
<u>7-8</u>	<u>2 x 240 litres</u>
<u>9-10</u>	<u>240 litre plus 360 litre</u>
<u>11+</u>	<u>660 litre</u>

If a change of circumstances occurs/for new occupancies without bins/replacement bins/ or for any other circumstance, the provision of bins will be reviewed and bins re-issued in accordance with the above provisions. Households with bins of 360 litres or greater will be regularly audited and bins reissued in line with the policy above based on household occupants.

Where residents opt for a smaller refuse bin than due for their household size then the fee for the refuse bin will be reduced by 50%.

12. Stolen / missing / damaged bins/ containers

All wheeled bins and containers remain the property of Hinckley & Bosworth Borough Council at all times. Residents are responsible for keeping and maintaining them in a safe, clean and tidy condition.

The council will repair or replace any wheeled bins/containers that are damaged through fair wear and tear including damage by collection crews during collection. A replacement charge will apply where damage has been caused by the negligence of a resident in accordance with fees and charges. The size of a replacement black lidded bin will be in accordance with the number of permanent residents in the property.

Where wheeled bins/ are lost or stolen, the council will only replace one bin free of charge in a five-year period (regardless of bin lid colour). For any subsequent bins lost or stolen within a five-year period, a charge for replacement and delivery will be made in accordance with the council's scale of fees and charges. In all circumstances the size of non-recyclable (black lid) waste bins provided will be determined in accordance with the number of permanent residents in the property.

13. Limited storage space

Where properties have limited storage space for wheeled bins or there are difficulties to safely present and/or service bins, a visit will be made by a member of the Waste Management Team. Where there is no viable option to provide bins, purple sacks will be provided for non-recyclable waste and clear sacks for recyclables. These bags may be presented every fortnight at the boundary of resident's property with the public highway where they are clearly visible. Residents on this scheme can present up to 6 purple bags per fortnight. New supplies will be delivered every 16 weeks.

Food Waste will be collected weekly via the 23l caddies provided which should be presented at the same location as sacks (a 7l kitchen caddy is also provided for internal use within a property).

There is no alternative container to the brown bin for the collection of garden waste meaning this collection service cannot be provided to properties unable to accommodate wheeled bins.

14. New developments

Provisions for new homes

All new residential developments must be provided with suitable and appropriate storage capacity to store waste bins/containers and ensure there is adequate space to present bins at the boundary of the property with the public highway. For developments with private access roads, adequate presentation points must be provided at the point at which the private access road meets the public highway.

It is recommended that developers consult with the council on the provision of waste storage facilities and Bin Collection Points (BCP's) at the initial planning stage to avoid any future problems for residents.

Developers should review our guidance document to inform planning applications meet all requirements to provide effective Waste Management arrangements for residents. The expectation of the Council is that developers and landlords will pay for bins for new developments, but this is an agreement between developers / landlords and residents, and the waste management team will not be involved in any such disputes.

15. Bins/Containers for new occupancies

The council will make a charge for the provision of wheeled bins/containers provided to new occupancies in accordance with the charges contained in the council's 'Scale of Fees and Charges'. This includes all new occupants of dwellings and is not limited to the first occupancy of new dwellings. For example, a resident moving into an existing dwelling will be required to pay for their bins if none are left by the previous resident. This requirement applies regardless of the ownership of the property (to both rented, social and privately owned properties).

All bins and containers provided remain the property of the council. Residents should not take black or blue lidded bins or food waste containers with them when moving. Where the garden waste service has been paid and the new property is within the borough the brown lidded bin may be taken and the waste service contacted to issue a new sticker for the new address to enable collections to continue.

Other than where storage or access issues mean wheeled bins cannot be used, all properties will be required to have the black and blue lidded bins, and food waste caddies as a minimum. The garden waste bin will be available upon payment of the correct fee.

Additional information on the specific waste storage and collection requirements and cost of containers and bins is available online at https://www.hinckley-bosworth.gov.uk/info/200255/new_bin_or_bag or by calling 01455 238141.

16. Bulky waste / large items collections

Full details of this service are available on the Councils website including fees, items collected / not collected and how to book. https://www.hinckley-bosworth.gov.uk/info/200418/large_and_multiple_items_%E2%80%93_collections_you_pay_for

Collection times and locations are the same for this service as for wheeled bin collections. Residents must book upholstered seating items separately. A discounted rate is available for those in receipt of certain benefits. Residents on benefits need to book by telephone so eligibility can be confirmed.

17. Big Bin service

Full details of this service are given on the Councils website including fees, items collected and how to book. https://www.hinckley-bosworth.gov.uk/info/200418/large_and_multiple_items_%E2%80%93_collections_you_pay_for/1946/big_bin_clear_out_collection_service

Users of this service are required to separate their waste as outlined in this policy using the correct bin for each item, and ensuring recyclable items are recycled. Bins also need to be stored securely and presented for collection in line with the requirement for household waste bins

18. Trade / commercial waste collections

Trade waste customers are required to separate their recyclables as part of the governments Simpler recycling reforms. This applies to dry recycling and food waste. For larger businesses (10 or more full time equivalent full-time employees) this is by 31 March 2025, and for micro firms by 31 March 2027. Businesses are required to use their bins as set out in this policy. If customers wish to lock their bins to prevent misuse this must be arranged by the customer and bins must be accessible and unlocked at the agreed collection time.

To enquire about a trade waste collection for your service please contact TradeWaste@hinckley-bosworth.gov.uk

19. Special collections

These are bespoke collections. For a quote please streetscene@hinckley-bosworth.gov.uk

20. Fly tipping, litter clearance and dog fouling

The council is responsible for removal of fly tipping, litter and dog fouling on HBBC land, and the public highway. Additional litter bins will be provided where there is a proven need. Parish council land is the responsibility of parish councils, and private land is the responsibility of the land owner. Fly tips on HBBC and highway land are routinely investigated and the Borough council will investigate fly tips on non HBBC land where requested to do so and evidence is available.

Enforcement of fly tipping, littering and dog fouling will be robust where evidence is available and in hot spot areas. CCTV cameras are deployed and used routinely, images of offences will be posted on social media, and residents are encouraged to report any offences they witness. Fixed penalty notices are routinely issued and repeat offenders/larger fly tips will be prosecuted.

Fly tips and litter should be reported

[What you need to do | Report fly-tipping | Hinckley & Bosworth Borough Council](#)
[Litter and litter bins | Hinckley & Bosworth Borough Council](#)

21. Contact us

The Waste Management Service can be contacted for further advice and assistance on 01455 238141

or wasteservices@hinckley-bosworth.gov.uk

or by writing to Waste Management, The Jubilee Building, Unit B, Fleming Road, Hinckley, Leics. LE10 3DU