## LANDLORDS CONSIDERING EVICTION?

If you're a landlord who is having trouble with your tenancy and are thinking of evicting a tenant, we provide free, impartial help and advice to both you and your tenant to resolve issues and get things running smoothly again.

Get in touch with our specialist "Call B4 You Serve" team and avoid the hassle and cost of eviction action.

01332 641408 cb4ys@derby.gov.uk



Hinckley & Bosworth Borough Council

## Call B4 You Serve is a free-of-charge, specialist advice service for landlords.

It is operated by CB4YS on behalf of Hinckley and Bosworth Borough Council and provides tailored, free help and advice to private rented sector landlords in the borough who are having difficulties with tenants and who may be considering serving a S21 or S8 notice for any reason.

## We provide:

- Support for you, in what can be a very stressful time
- A mediation service between you and your tenants
- Help to create a personalised housing plan for you and your tenant
- Help to resolve rent arrears and a financial assessment service (e.g. through Housing Benefit, Universal Credit, local government homeless prevention funds and charities)
- Referrals and signposting to specialist services for longer-term support, if needed
- Advice and signposting about leasing your property to supported housing providers
- · A free, tenant-finding service for any vacant properties

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