

Explanation of Sheltered Housing Service Charges

If you live in a sheltered housing property in addition to your rent, you will also pay weekly Sheltered Housing Service Charges. Charges are based on costs associated with the management of your scheme and will vary from scheme to scheme depending on the size, number of properties and services available on site. In addition to rent and Sheltered Housing Service Charges some tenants will also pay communal charges for water and heating.

When you are offered a property, you will be made aware of all the charges that apply to your property and ways to pay. If you are on a low income and in receipt of benefits you may also get some help with paying your rent and service charges.

Rents and service charges are reviewed annually, and you will be notified in writing of any changes to service charges. Any changes are usually implemented in April each year. Details of Fees and Charges are published on the council's website: **hinckley-bosworth.gov.uk/feescharges**

It is important to highlight that 24-hour support provided by the Scheme Managers, Control Centre Staff and out-of-hours responders is not included in the Sheltered Housing Service Charges. A small percentage of staff time is included, and this relates to time spent on carrying out health and safety, security and building management.



Your Charges

The table below sets out which service costs make up your Sheltered Housing Service Charge, relevant services are denoted by the * on the table.



	Ambion Court	Armada Court	Barlestone Scheme	Castle Court	Centurion Court	Clarendon House	Herford Way	Mayflower Court	Meadow Rd, Queensway	Royal Court	Tom Eatough Court
Cleaning											
Communal Areas Only	*	*	*	*	*	*	*	*	*	*	*
Cleaning Materials	*	*	*	*	*	*	*	*	*	*	*
Window Cleaning	*	*	*	*	*	*	*	*	*	*	*
Grounds Maintenance	*	*	*	*	*	*	*	*	*	*	*
Lifts Maintenance Contract Only	*	*		*	*	*		*		*	
Fire Alarms	*	*	*	*	*	*	*	*	*	*	*
Fire Extinguishers/											
Equipment	*	*	*	*	*	*	*	*	*	*	*
Door Entry System	*	*		*	*	*		*		*	*
Laundry											
Washing Machine & Dryers	*	*		*	*	*		*			*
Community Alarms											
(Pull cords/ lifeline/pendant alarm)	*	*	*	*	*	*	*	*	*	*	*
Staff time carrying out:											
Health, Safety, Security, building management	*	*	*	*	*	*	*	*	*	*	*



Scan to see
fees and charges

Hinckley & Bosworth
Borough Council